

Resources for Information and Updates on COVID-19

The following websites are great resources for updated information on COVID-19:

- mass.gov/2019coronavirus
- mass.gov/coronavirus-disease-covid-19-and-masshealth
- [Centers for Disease Control and Prevention](https://www.cdc.gov/)
- [World Health Organization](https://www.who.int/)

MASSACHUSETTS UPDATES

- In coordination with agencies across the Executive Office of Health and Human Services, MassHealth/EOHHS have released provider bulletins and additional guidance in response to 2019 novel Coronavirus Disease (COVID-19).
- These policies expand telehealth coverage, including telephonic coverage, expand coverage through Hospital-Determined Presumptive Eligibility (HPE), provide information for providers to bill for COVID-19 lab testing, cover 90-day refills of prescriptions and early refills, and remind providers that there are no copays for lab tests and pharmacists cannot deny medications if a member cannot pay.
- The bulletins and guidance are based on what is currently known about the transmission and severity of COVID-19 and will be updated as needed and as additional information is available. The following bulletins and guidance have been posted:
 - [All Provider Bulletin 289: MassHealth Coverage and Reimbursement Policy for Services Related to Coronavirus Disease 2019 \(COVID-19\)](#)
 - [Managed Care Entity Bulletin 21: Coverage and Reimbursement for Services Related to Coronavirus Disease 2019 \(COVID-19\)](#)
 - [All Provider Bulletin 288: Coverage Provided via Hospital-Determined Presumptive Eligibility](#)
 - [Pharmacy Facts 141: Updates Related to Coronavirus Disease 2019 \(COVID-19\) Effective March 14, 2020](#)
 - [Community Day Program Settings \(e.g. Adult Day Health, Day Habilitation, Councils on Aging, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)
 - [Non-Agency Based In-Home Caregivers \(e.g. PCAs, Independent Nurses, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)
 - [Agency-Based In-Home Caregivers & Workers \(e.g. Home Health Agencies, Personal Care Management Agencies, Home Care Agencies, Adult Foster Care, etc.\) 2019 Novel Coronavirus \(COVID-19\) Guidance](#)

HEALTH INSURANCE CARRIER UPDATES

- Please be advised that all Massachusetts health insurance carriers have begun addressing coverage for Coronavirus and responding to the state mandate for coverage for FULLY INSURED plans.
- Some are posting notices on their website or posting to the employer protocol – some are also releasing email blasts. Employees can also get information on the carrier websites as well.
- Please see the information regarding removing cost-sharing for certain related services – at this time this does NOT apply to any qualified high deductible health plans (HSA eligible plans) or Self-Insured plans.
- [Allways](#)
- [Blue Cross Blue Shield of MA \(BCBSMA\)](#)
- [Blue Cross Blue Shield of RI \(BCBSRI\)](#)
- [Harvard Pilgrim Health Care \(HPHC\)](#) (**scroll down to bottom of page on left with Coronavirus information including a FAQ for members to reference*)
- [Tufts Health Plan](#)
- [United Health Care](#)

Resources for Families from HMEA's Autism Resource Central

[INFORMATION ABOUT CORONA VIRUS FOR ADULTS & PARENTS](#)

[SOCIAL STORIES FOR YOUNG AND OLD](#)

[INFORMATION ON INTERNET ACCESS AND SAFETY FOR KIDS](#)

[ONLINE ACTIVITIES FOR ADULTS](#)

[SCHEDULES FOR DAILY STRUCTURE](#)

[EDUCATIONAL RESOURCES](#)