Resources for Information and Updates on COVID-19

The following websites are great resources for updated information on COVID-19:

- mass.gov/2019coronavirus
- Centers for Disease Control and Prevention
- World Health Organization

Massachusetts Updates

- In coordination with agencies across the Executive Office of Health and Human Services, MassHealth/EOHHS have released provider bulletins and additional guidance in response to 2019 novel Coronavirus Disease (COVID-19).
- These policies expand telehealth coverage, including telephonic coverage, expand coverage through Hospital-Determined Presumptive Eligibility (HPE), provide information for providers to bill for COVID-19 lab testing, cover 90-day refills of prescriptions and early refills, and remind providers that there are no copays for lab tests and pharmacists cannot deny medications if a member cannot pay.
- The bulletins and guidance are based on what is currently known about the transmission and severity of COVID-19 and will be updated as needed and as additional information is available. The following bulletins and guidance have been posted:
  - All Provider Bulletin 289: MassHealth Coverage and Reimbursement Policy for Services Related to Coronavirus Disease 2019 (COVID-19)
  - Managed Care Entity Bulletin 21: Coverage and Reimbursement for Services Related to Coronavirus Disease 2019 (COVID-19)
  - All Provider Bulletin 288: Coverage Provided via Hospital-Determined Presumptive Eligibility
  - Pharmacy Facts 141: Updates Related to Coronavirus Disease 2019 (COVID-19) Effective March 14, 2020
  - Community Day Program Settings (e.g. Adult Day Health, Day Habilitation, Councils on Aging, etc.) 2019 Novel Coronavirus (COVID-19) Guidance
  - Non-Agency Based In-Home Caregivers (e.g. PCAs, Independent Nurses, etc.) 2019 Novel Coronavirus (COVID-19) Guidance
  - Agency-Based In-Home Caregivers & Workers (e.g. Home Health Agencies, Personal Care Management Agencies, Home Care Agencies, Adult Foster Care, etc.) 2019 Novel Coronavirus (COVID-19) Guidance

Health Insurance Carrier Updates

- Please be advised that all Massachusetts health insurance carriers have begun addressing coverage for Coronavirus and responding to the state mandate for coverage for FULLY INSURED plans.
- Some are posting notices on their website or posting to the employer protocol – some are also releasing email blasts. Employees can also get information on the carrier websites as well.
- Please see the information regarding removing cost-sharing for certain related services – at this time this does NOT apply to any qualified high deductible health plans (HSA eligible plans) or Self-Insured plans.
  - Allways
  - Blue Cross Blue Shield of MA (BCBSMA)
  - Blue Cross Blue Shield of RI (BCBSRI)
  - Harvard Pilgrim Health Care (HPHC) (*scroll down to bottom of page on left with Coronavirus information including a FAQ for members to reference)
  - Tufts Health Plan
  - United Health Care
Resources for Families from HMEA’s Autism Resource Central

INFORMATION ABOUT CORONA VIRUS FOR ADULTS & PARENTS
SOCIAL STORIES FOR YOUNG AND OLD
INFORMATION ON INTERNET ACCESS AND SAFETY FOR KIDS
ONLINE ACTIVITIES FOR ADULTS
SCHEDULES FOR DAILY STRUCTURE
EDUCATIONAL RESOURCES